



# THERMAL REGULATION

## General information

The thermal spa regulations serve to ensure safety, order, cleanliness and your well-being at Parktherme Bad Radkersburg. They are binding for all guests. In the case of group visits, the supervisor (teacher) for schoolchildren and the responsible official for clubs and other organizations must ensure compliance with the thermal spa regulations and bear full responsibility (duty of supervision).

## Access

Access is only possible via the main entrance or hotel corridor. The lounging and relaxation rooms may not be entered with street shoes. Children under the age of 6 may only enter the Parktherme when accompanied by a supervisor. These supervisors are responsible for the behavior of the children in the Parktherme.

## Admission

Access is only possible with a valid admission ticket/transponder watch. Please be sure to keep these, as they will also be required when you leave the facility. The admission medium must be presented to the Parktherme staff at any time upon request and is non-transferable. Misuse will result in immediate withdrawal of access authorization; we reserve the right to take legal action. Redeemed tickets will not be taken back. The price for lost or unused access authorizations will not be refunded. In all other respects, the current price list applies.

## Opening hours

According to the notice or notification from the supervising staff. For the benefit of the spa guests already present, admission may be temporarily closed in the event of heavy footfall.

## Money and valuables

No liability is accepted for money and valuables that are not properly deposited.

A limited number of valuables boxes are available. The key must always be worn on the wrist! No liability is accepted for lost bathing utensils.

## Use of the facilities

We ask you to treat the spa facilities with care. Any damage or soiling will result in compensation. Please dispose of waste in the waste garbage cans provided (waste separation).

## General rules of conduct

Please be considerate of the other guests. Jumping, diving and making noise is not permitted in the thermal area. We ask you to observe the smoking ban (with the exception of designated areas in the restaurant area). The consumption of food is only permitted in the Parktherme restaurants. The throwing away of glass and other sharp objects is prohibited. Animals may not be taken into the Parktherme. It is forbidden to take glasses, plates and sharp objects outside the catering area.

## Health and safety

Please use all facilities at Parktherme Bad Radkersburg in such a way that accidents are avoided. For reasons of hygiene and safety, always wear bathing shoes inside the Parktherme. The water slide, torrent, diving towers and other adventure and sports facilities are in operation at set times, they must be used as intended and are under the supervision of the pool attendants, whose instructions must be followed at all times. In the event of an accident, please inform the nearest supervisor immediately or provide first aid. In the event of accidents, liability is only accepted if the staff or management can be proven to have acted with intent or gross negligence. We would like to point out that our pool complex is under video surveillance both inside and outside.

## Your health - Water analysis

Please note the contraindications of our thermal water (notice at the lifeguard cabin in the adventure pool). If you have any uncertainties or health problems, please consult your doctor as to whether thermal bathing or a stay in the freshwater pools is beneficial to your state of health. We recommend a maximum bathing time of 20 minutes. Persons with seizure disorders are requested to use the facility only when accompanied and under supervision. Persons with infectious or disgusting diseases are not permitted to enter.

## Parking regulations

The parking regulations for vehicles in front of the Parktherme must be observed. Access for emergency vehicles must be guaranteed.

## Found objects

Items found in the Parktherme must be handed in at the Guest Service Center or in the Thermenshop. Lost property will be disposed of in accordance with legal regulations.

## Hygiene

Always shower before using the pools. The use of soaps, cleaning agents and other rubbing agents in the pools is not permitted. Reference is made to separate hygiene regulations.

## Arrangement of employees

The instructions of the supervisory staff must be followed without restriction. The pool attendants and supervisory staff are authorized to expel persons from the thermal baths who endanger safety and order, disturb other bathers or violate the provisions of the thermal baths regulations. Any objection will result in criminal charges. Such persons may be permanently banned from entering the Parktherme, and no admission fee will be refunded.

## Others

There is no liability for damages caused by disregard or non-observance of the instructions of the supervisory staff, by the fault of the injured party or by force majeure or third parties. Any kind of commercial activity or advertising requires the consent of the management.