

SAUNA REGULATIONS

Dear guests!

Our sauna village is a place of relaxation and health. Please understand that compliance with the following regulations is essential for the safety, hygiene and, above all, the well-being of sauna guests. By purchasing your admission, you accept the following regulations of the sauna rules as well as the binding nature of all guest information and instructions from the staff on site.

We wish you a pleasant stay!

Yours sincerely, the management

- 1 The sauna regulations are part of the bathing regulations and are therefore binding for all users.
- 2 Access to the sauna village is only possible with a valid transponder watch with sauna surcharge. The transponder watch is non-transferable and must be worn on the wrist at all times. The admission prices announced in accordance with the currently valid tariff regulations apply. Staff are entitled to ask for the transponder watch to be shown.
- 3 The sauna may only be used by persons who are medically fit to do so. In case of doubt, it is advisable to consult your family doctor as to whether the use of the sauna is permitted.
- 4 Children under the age of 6 are not permitted to enter. An exception is the supervision of minors in compliance with the rules of conduct. Children and young people under the age of 16 may only use the sauna when accompanied by an adult.?
- 5 No liability is accepted for valuables brought into the bathing area. This also applies to the lockers in the sauna village.
- 6 Any items found must be handed over to the staff.
- 7 Out of consideration for other guests, we ask you to turn off your cell phone or other devices and refrain from making phone calls.
- 8 The sauna is always mixed.
- 9 You may only enter the sauna cabins unclothed. Of course, you can also cover your body with a towel or wear a sauna kilt or other suitable sauna textiles
- 10 Always use a sufficiently large seat or lounger towel as a base in the sauna. Place your feet on the mat.
- 11 Only enter the sauna cabins when dry and without bathing shoes.
- 12 Every bathing guest is obliged to clean their body before entering the sauna.
- 13 Shower before using the plunge pool.
- 14 Any kind of personal hygiene such as shaving, pedicures etc. is prohibited in all cabins.
- 15 For safety and hygiene reasons, bathing sandals must be worn in the entire sauna area with the exception of the sauna cabins.
- 16 Food and drinks may only be consumed at the sauna bar "Genussbar" or at designated places.
- 17 Visiting the "Genussbar" is only permitted in swimwear or a bathrobe.
- 18 Children and young people under the age of 16 are not permitted to take an infusion.
- 19 The guided infusions are determined individually by the management. The program and times are subject to change.
- 20 Only sauna fragrances provided or approved by sauna staff in appropriate quantities may be used for infusions.
- 21 Pouring spirits, strong-smelling essences or flammable infusion concentrates onto the heaters is strictly prohibited and can lead to sauna fires.
- 22 Lying on the benches in the cabins during a sauna session is only permitted if the number of visitors in the cabin allows it.
- 23 Sauna infusions must be conducted in such a way that they are compatible for all guests.
- 24 The sauna room may not be entered during the infusion and may only be left in an emergency.
- 25 Quiet is requested during the infusion.
- 26 Reserving loungers by placing objects on them is prohibited.
- 27 Drying bathing utensils in the sauna cabins is prohibited without exception due to the acute risk of fire.
- $28 \ \ In the interests of other users, any behavior that impairs the relaxation, safety or hygiene of sauna users is prohibited.$
- $29 \ \ \text{Observe the instructions and information boards displayed in the sauna area and the specified infusion times.}$
- $30\,$ Smoking is only permitted in the designated outdoor areas.
- 31 The instructions of the staff must always be followed.

The supervisory staff are authorized to issue warnings or to issue sauna bans in the event of non-compliance with these sauna regulations. In this case, there is no entitlement to a refund of the admission price.

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In the interests of better readability of the content, either the masculine or feminine form of the term has been used in these bathing regulations. This in no way implies discrimination against any reader or guest who is equally addressed by the content. We thank you for your understanding.

